

## CASE STUDIES

## GRUPO CGD



CGD, Portugal's main bank, is state-owned and has more than 1000 agencies, 800 inside Portugal and more than 200 outside (mostly Spain and France). The CGD Group has delivered IT functions to its affiliate Sogrupos-SI, which runs CGD's Data Center, and its insurance company, Fidelidade-Mundial, among others.

Sogrupos-SI's management was looking to the market for products and a reliable partner in order to achieve a complete understanding of its development and production environments. CGD's main objective was to be able to analyze and cross-reference components of their business applications.

Currently many internal areas within Sogrupos-SI are using the RES Suite graphical interface to understand objects used by business applications, including JCL code, batch scheduling, application programs, and other transactional and database resources.

This information is also used for impact analysis on day-to-day work. Also, projects are underway to deal with quality assurance and change control issues.

Sogrupos-SI is considering starting a second initiative, again utilizing RES products, to implement Job & Net Management tools for optimizing batch processes and effecting cost savings to the scheduling area.

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